
未來的保險業團隊：人工智能領導力、人文技能與職場轉型

Future Insurance Workforce: AI Leadership, Human Skills & Workforce Transformation (Cantonese)

Date: 20 January 2027 (Wednesday)

Time: 3pm – 5pm (HKT)

Mode: Zoom

[Course Outline](#)

- Changing shape of broking work
- Durable human skills
- Leading AI adoption and workforce planning
- Cultural change program

[Speaker](#)

Mr Edmund Lam 林兆宏先生

Edmund Lam is the Council Member, Chairman of Talent Cultivation Committee, and Executive Member of the Smart City Academy, for Smart City Consortium Hong Kong, with expertise in data and AI, and consulting digital transformation for corporations, building data and analytics leadership, and culture and change management. He has been heavily involved in upskilling and reskilling of banking and finance employees in facing challenges posed by technological advancement of Fintech and Insurtech. He also owns a technology company with cutting edge products servicing Hong Kong, Australia and other parts of the APAC region.

Edmund holds 2 master degrees from the Chinese University of Hong Kong and Leicester University of UK, with data, AI and analytics certifications from Wharton, Nvidia and Google.