
Conduct Issues for MPF Intermediaries and the Development of the MPF System (2026)

強積金中介人操守及強積金制度發展 (2026)

Date: 11 September 2026 (Friday)

Time: 3pm – 5pm

Mode: Zoom

Language: English

[Course Outline](#)

Part 1: Development of the MPF System

1. MPF Statistics Update
2. Development and reform of the MPF System
 - MPF fund investment
 - Adequacy of retirement savings
 - Regulation and supervision of the MPF industry

Part 2: Conduct Issues of MPF Intermediaries (MPFIs)

1. Use of social media platforms or roadshow marketing activities to promote MPF products and services
 - Guard against MPF fraudulent activities
 - Use of advertising and marketing material
 - Offering rebates, gifts and incentives to clients
2. Disciplinary sanctions against MPFIs
 - Handling complaints against MPFIs
 - Types of disciplinary orders
3. Heavy disciplinary sanctions to deter dishonest and fraudulent acts of MPFIs
 - Types of serious misconducts
 - MPFA's stepping-up of enforcement action
4. Conduct Requirements of MPFIs
 - Principal Intermediary controls and procedures
 - Role and specified responsibilities of responsible officer
5. Sharing enforcement cases of MPFIs

Q&A Session

[Speaker](#)

Ms. Annie Leung

Assistant Manager, Supervision Division

Mandatory Provident Fund Schemes Authority