
Understanding the Legal Aspects of Brokers' Work in Claims Handling
保險索償處理中的經紀人法律須知

Date: 4 September 2026 (Friday)

Time: 3:30pm – 5:30pm

Mode: Zoom

Language: Primarily in Cantonese, with materials in English

[Course Outline](#)

- Understanding the Insured's Key Obligations under an Insurance Policy
- Procedures of Employees' Compensation Claims
- Procedures of Common Law Actions
- Good Practices in Claims Handling

[Speakers](#)

Mr. Alfred Tam, Head of Insurance Litigation, Deacons

Alfred is the Head of Insurance Litigation Practice Group, Partner of Deacons' Litigation & Dispute Resolution Department. Alfred has extensive experience in insurance-related litigation and arbitration, with special interests in claims relating to personal injuries and the Employees' Compensation legislation in Hong Kong. He advises insurer clients extensively on policy-related issues arising from third-party motor vehicles policies, employees' compensation policies, public liability policies, contractors' all risks insurance policies, marine hull policies, etc.

Mr. Leo Ho, Senior Associate, Deacons

Leo is a Senior Associate of Insurance Litigation Practice Group. He has experience in advising insurers on policy wordings, employees' compensation cases and personal injuries actions.