
Operational Risk Management

Date: 6 July 2023 (Thursday)

Time: 10:00am – 12:00noon

Course Outline:

- Operational management of risks
- Operational risk context
- Identifying operational risks
- Analysing and treating operational risks
- Evaluating operational risks
- Implementing operational risks control and management

Speaker:

John Peberdy, ANZIIF (HM) (Snr Associate) HM CIP, GAICD

John's insurance career commenced with Ansvar Insurance in Adelaide in 1973. He served with Ansvar for 37 years, including 11 years as CEO for Australia and New Zealand. John served on the Boards of The Insurance Council of Australia (2004-2010) and Insurance Ombudsman Service (2006-2009). He is the former Chairman of VMIA (Victorian Managed Insurance Authority) (2011-2017). John is a Honorary Member of ANZIIF and has been a facilitator in their Asian teaching program for many years. He has also been a judge for the ANZIIF Australian Insurance Awards on many occasions. In addition to serving on Boards and teaching for ANZIIF, John also operates a consulting business specialising in strategic planning, risk management and governance.