
Claims Management

Date: 16 June 2023 (Friday)

Time: 3:00pm – 5:00pm

Course Outline:

- Understand key aspects of claims management
- Understand key aspects of managing personal lines claims, including motor
- Understand key aspects of managing property claims, including business interruption
- Understand key aspects of managing third party liability claims

Speaker:

Ed Gooda, FCII, SIRM, Chartered Insurer

Ed is the Managing Director of Fenchurch Training Limited, the largest bespoke executive education firm with worldwide reach dedicated to the Lloyd's and London insurance market. Ed is also Managing Director of Fenchurch Park Limited, the only niche professional global claims management network consultancy in the Lloyd's and London Insurance market. He has worked in the insurance industry since 1988 and held senior executive management roles for a number of composite insurers and reinsurers including RSA, AIG, XL and Tokio Millennium Re, a managed general agency (Fusion Insurance), a Lloyd's managing agency (Marketform) and a firm of chartered loss adjusters (McLarens). Ed consults into The Chartered Insurance Institute in London, The Gibraltar Insurance Institute, The Institute of Risk Management, Glasgow Caledonian University, The Singapore College of Insurance and three distinguished lecturing organisations with global reach; Ed has been involved in executive education for over 20 years. Ed has extensive international claims management experience in the Lloyd's and London market and also sits on the Fellowship Assessment Board of the Chartered Insurance Institute.