

| Claims Handling – Principles that Relate to Claims |                         |
|--|-------------------------|
| Date:  | 6 July 2022 (Wednesday) |
| Time:  | 3:00pm – 6:00pm         |
| Course level:                                      | Intermediate            |

## Learning Outcomes:

Upon completion of this course, students will have:

- Gained in-depth technical knowledge from the leading market professionals
- Deep understanding of insurance principles relate to claims handling

## Course Outline:

The course content will cover the following topics:

- Insurable interest
- Utmost good faith
- Proximate cause
- Contribution
- Subrogation
- Indemnity
- Salvage
- Conditions and warranties

## Presenter: Grace Maxted, LLB (Hons), ACII

Grace has over 15 years of experience in the insurance industry. In 2015, she became selfemployed and now run training sessions for the London market, delivering training on CII exam modules from Certificate level through to Advanced Diploma and a number of courses on general insurance topics.

She trains both regional and international insurance companies and currently undertake coursework marking, scrutineering projects, technical editorial reviews and book updates for the CII.