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## **Dealing with Theft, Money and Fidelity Insurance – Delivering on the promise, claims**

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**Date:** 26 July 2022 (Tuesday)

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**Time:** 9:30am – 12:30pm

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**Course level:** Advanced

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### Learning Outcomes:

Upon completion of this course, students will be able to:

- Understand the causes and effects of theft, money and fidelity insurance
- Outline the purpose of theft, money and fidelity loss covers
- Understand the risk considerations and the normal exclusions and extensions which are present in most theft, money and fidelity policies
- Understand the typical claim triggers for theft, money and fidelity claims
- Being able to perform investigations on theft, money and fidelity insurance claims

### Course Outline:

The course content will cover the following topics:

- Theft, money and fidelity claims
- Investigation and verification
- Loss control and mitigation

### Presenter: **Eoin Lawless**

Eoin has over 35 years' insurance experience, starting his career working in claims for insurance companies, handling all commercial classes including liability, financial lines and marine, with brief spells in underwriting and broking. In 2002, Eoin completed his law degree and was admitted as a barrister and solicitor of the High Court of New Zealand.

After the Christchurch earthquakes, he joined a specialist commercial loss adjusting firm, focusing on high value, complex insurance claims and commercial disputes. While there, he completed a Master of Laws degree in Corporate and Commercial Law at the University of Auckland. Eoin recently joined Integra Technical Services as a contract loss adjuster specialising in Public & Products Liability, Professional Indemnity and Dispute Resolutions.

In addition to his loss adjusting work, Eoin holds a practising certificate as a barrister and adjudicates and mediates disputes between clients and a statutory insurer. He has previously appeared as counsel in the District and High Courts and Waitangi Tribunal.